Privacy Policy

Effective Date: 2025/08/31

Nerve Bomb Art PTY (Ltd) ("we", "our", or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy describes how your data is collected, used, and shared when you visit or make a purchase from www.nervebombart.com (the "Site").

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1. Information We Collect

We collect the following personal information when you interact with our Site:

- Full name
- Email address
- Phone number
- Billing and shipping address
- Payment information (processed securely by third-party providers)
- IP address and browser/device data
- Any other data you voluntarily provide through forms or contact requests

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2. How We Collect Your Information

We collect data through:

- Checkout forms and account registration
- Contact and inquiry forms
- Cookies and similar tracking technologies
- Third-party services like Google Analytics, Mailchimp, and Ikhokha

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3. Use of Your Information

We use your data to:

- Process and fulfill your orders
- Ship products to your provided address
- Communicate with you about your purchase or inquiry

- Send marketing communications (with your consent)
- Improve and personalize your online experience
- Comply with legal obligations

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4. Sharing of Your Information

We do **not** sell your personal information. Your data may be shared with:

- **Payment processors** (e.g., Ikhokha) for secure transactions
- **Shipping partners** to deliver your orders
- **Analytics services** (e.g., Google Analytics) to understand user behavior
- **Email marketing services** (e.g., Mailchimp) for newsletters or promotional messages (if opted-in)

Each third-party service provider only receives the data required to perform their specific function and must keep it secure.

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5. Cookies and Tracking

We use cookies and similar technologies to:

- Analyze website usage and traffic
- Enhance your shopping and browsing experience

You can control cookie preferences through your browser settings.

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6. Your Rights

Under South Africa's **Protection of Personal Information Act (POPIA)**, you have the right to:

- Access the personal data we hold about you
- Correct or update your personal information
- Request deletion of your data (subject to legal retention requirements)

To exercise your rights, please contact us at: info@nervebomb.com

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7. Data Security

We take your data security seriously and implement:

- SSL encryption
- Secure server infrastructure
- Security plugins and firewalls

However, no transmission over the internet is 100% secure. We cannot guarantee absolute security.

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8. Children's Privacy

Our website is **not** intended for individuals under the age of 16. We do not knowingly collect data from minors.

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9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. **We do not send individual notifications** about changes. It is your responsibility to review this page periodically.

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10. Contact Us

For any questions or requests related to your privacy, please contact us at:
📧 info@nervebombart.com
📍 South Africa